

OYA Resources list:

Family Resource Center:

- **Orlando United Assistance Center**
 - 507 East Michigan Street
 - Orlando, FL 32806
 - Corner of Osceola Avenue and East Michigan Street
 - Fax: [407.245.0389](tel:407.245.0389)
 - Call: 407.500.HOPE

Orange County Government and the City of Orlando has opened the Orlando United Assistance Center at 507 E. Michigan. Hours of operation:

Thursday, June 23, 3 p.m. - 8 p.m.

Friday, June 24, 3 p.m. - 8 p.m.

Regular hours begin Monday, June 27

Monday - Friday 8 a.m. - 5 p.m

Goods and Services:

- **Jetblue Airlines:**
 - Free flights to immediate families of victims, **call 1800-538-2583**
 - http://blog.jetblue.com/we-stand-with-orlando/?intcmp=H1_OrlandoSupport_06142016
- **Orlando Family Physicians**
 - Offering free medical services to anyone injured in the shooting that may not have health insurance to cover their expenses. All those interested need to call one of the offices to schedule an appointment.
 - Call: [\(407\) 477-5555](tel:407.477.5555)
- **Two Spirit Health Services**
 - 801 N. Magnolia Ave., Suite 402 Orlando, FL 32803
 - Mental health clinic: 407-963-5664 | Medical clinic: 407-487-9868

Local Orlando Organizations Available:

- **African American Chamber of Commerce**
Diversified membership that can assist in any area.

407.420.4870

blackcommerce.org
- **American Red Cross**
Disaster relief, service to armed forces; health and safety programs.

407.894.4141

redcross.org

- **Caribbean American Chamber of Commerce Florida**
Diversified membership that can assist in many areas.

407.900.8137

caccfl.com
- **Catholic Charities of Central Florida**
Legal immigration services.

800.411.0714

cflcc.org
- **Consulado De Mexico**
Support and assistance for Mexican citizens.

407.422.5640

consulmex2.sre.gob.mx/orlando
- **Custom & Border Protection**
Provide guidance regarding requirements for entry into the US.

407.240.4462

cbp.gov
- **Department of Health – Vitals**
Five free death certificates to the immediate families of the victims.

407.506.4923

orange.floridahealth.gov
- **Department of Veterans Affairs/Orlando Vet Center**
Crisis counseling, readjustment counseling for veterans and their families.

727.366.3212

orlando.va.gov
- **FBI Office for Victim Assistance**
Identify victims of federal crimes, provide victims with information, assistance and resources. Emergency assistance to injured victims and families.

1-866-432-4682

pulsevictimassistance@ic.fbi.gov or fbi.gov/orlandovictims
- **Florida Department of Children & Families**
Child protection, adult services, Medicaid, food stamps, TANF, emergency food and child care assistance.

407.770.8777

myflfamilies.com

- **Florida Department of Economic Opportunity**
File for reemployment assistance.

800-204-2418

floridajobs.org

- **Heart of Florida United Way**
Comprehensive information and assistance by phone (2-1-1). 24-hour crisis and suicide prevention, information on housing, utilities, food assistance, parenting and elder issues.

407.839.4357

hfuw.org

- **Hispanic Chamber of Commerce Metro Orlando**
Diversified membership that can assist in many areas.

407.428.5870

hccmo.org

- **Howard Phillips Children's Advocacy Center**
Healing Tree; Healthy, Families Orange, Teen Express, Children's Advocacy, Development Center.

407.317.7430 x2307

orlandohealth.com

- **LGBT Chamber of Commerce Metropolitan Business Association**
Diversified membership that can assist in many areas.

407.963.4580

mbaorlando.org/sbd

- **LYNX**
Public transportation system for Orange, Osceola and Seminole Counties.

407.841.2279

golynx.com

- **Office of the Attorney General**
Victim compensation for payment or reimbursement on behalf of the victim(s), for crime related funeral/burial. Medical/dental treatment and mental health counseling expenses. Compensation for victims who suffered permanent disability, wage loss due to crime related

physical injury and loss of support for dependent(s) of a deceased victim who was employed at the time of the crime.

800.226.6667

myfloridalegal.com

- **Orange County Bar Association**
Connecting victims and families with pro bono (free) legal advice and services.

407.422.4551

orangecountybar.org
- **Orange County Family Counseling**
Assistance and services for Orange County youth ages 6-17 and families experiencing crisis in-home or school.

407.254.9370

orangecountyfl.net
- **Orange County Family Department**
Provides rent and/or utility assistance for Orange County residents who work at one of the businesses that have been closed due to the shooting.

407-836-6514
- **Orange County Medical Examiner's Office**
407.836.9499
orangecountyfl.net
- **Orange County Tax Collector**
Replacement identification for surviving victims. Title and tag transfers for deceased.

407.836.2705

octaxcol.com
- **Osceola Board of County Commissioners**
Emergency lodging in the Kissimmee/Osceola area.

407.709.5230

osceola.org
- **OUC**
Utility assistance for customers in our service area.

407.619.8979

ouc.com
- **Pet Alliance of Greater Orlando**

Pet care and shelter for cats and dogs of the victims. Short term care for animals of those hospitalized.

407.418.0906

petallianceorlando.org

- **Puerto Rican Chamber of Commerce of Central Florida**
Lodging, transportation and translation assistance. Liaison with organization and agencies for the families.

407.730.9959

prchamber.org

- **Puerto Rico Federal Affairs Administration**
General services to victims in Central Florida and Puerto Rico.

407.483.4880

prfaa.pr.gov

- **Senior Resource Alliance**
Resources for respite care, home care, transportation assistance for 18+ and disabled.

407.514.1800

seniorresourcealliance.org

- **Social Security Administration**
Assistance with applications for survivors and disability benefits. Replacement of Social Security Cards.

800.772.1213

socialsecurity.gov

- **The LGBT Center of Central Florida**
Mental health counseling, free HIV and STI testing/counseling.

407.228.8272

thecenterorlando.org

- **The Salvation Army**
Financial assistance (rent, mortgage and utilities), food pantry assistance and clothing vouchers.

407.423.8581

salvationarmy.org

- **US Citizenship and Immigration Services, Department of Homeland Security**
Assistance with immigration benefits including extension of stay, humanitarian parole entry, U Visa and other benefit related issues.

800.375.5283

uscis.gov

- **Victim Service Center of Central Florida**
Free confidential crisis counseling, emotional support, trauma and bereavement support, therapy, support groups and advocacy services (bilingual).

407.254.9415

victimservicecenter.org

- **Orlando Youth Alliance**
 - The Orlando Youth Alliance (OYA) is a non-profit 501(c)(3) organization which provides a safe space for Gay, Lesbian, Bisexual, Transgendered and Questioning (GLBTQ) youth to gather, talk about issues and concerns that are important in their lives, as well as meet other gay youth. OYA is a peer based youth group with members ranging from the ages of 13 to 24.
 - <http://www.orlandoyouthalliance.org/index.cfm?n=1&c=red>

- **Zebra Coalition**
Safe space for LGBTQ youth ages 13-24, youth center, individualized counseling, case management and educational meetups. Drop-in center, 24-hour youth crisis hotline, short term housing, needs assessment, food/clothing, medical resources, mental health counseling, drug/alcohol counseling, continuing education, employment assistance, transportation, aftercare/ongoing counseling, intervention – peer support and educational scholarship.

407.228.1446

ZebraYouth.org

- **Center for Independent Living**
 - **The Center for Independent Living** has medical equipment available for survivors of the Pulse shooting. Wheelchairs, shower chairs, hospital beds, and other items are available as needed. CIL can also assist with building accessibility ramps and finding employment. Contact Margaux Pagan, Community Impact Director at 407-623-1070 x143, mpagan@cilorlando.org.